Healing Paws Veterinary Hospital

Online System – User Login

# Name:

User Login

# Description:

This use case covers the login process for different types of users (customer & employee).

# Actors:

# Customer and Employee

# Triggers:

The use case is triggered by a customer or an employee who is seeking to log into this online system for more operations.

# Preconditions:

The user’s account must already register and exist in the system.

# Postconditions:

After the use case is complete, the web page will update and present for the logged-in user.

# Courses of events:

Basic course of events:

1. The system performs the Display Welcome use case
2. The user selects the ‘LOGIN’ from the display
3. The system presents the Login page
4. The user types in the username and password and confirm the login
5. The system checks if the user's account exists or not
6. If exist, the system checks the correctness of the password
7. If correct, user logged in successfully, the website page will be updated according to the user’s type.

Alternate course of events:

1. The user opens this veterinary hospital’s website
2. The user selects the ‘LOGIN’ from the display
3. The system presents the Login page
4. The user types in the username and password and confirm the login
5. The system checks if the user's account exists or not
6. If exist, the system checks the correctness of the password
7. If not correct, the system informs the wrong password of this account
8. Returns to STEP 3

Exceptional course of events:

1. The user opens this veterinary hospital’s website
2. The user selects the ‘LOGIN’ from the display
3. The system presents the Login page
4. The user types in the username and password and confirm the login
5. The system checks if the user's account exists or not
6. Account does not exist, the system informs the wrong username
7. Returns to STEP 3

# Extension Points:

None

# Inclusions:

Display Welcome